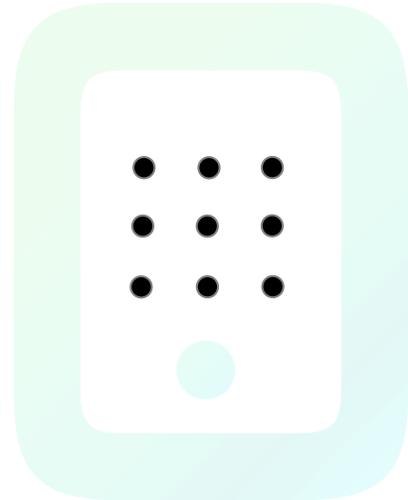


# KIPHONE

## Order Form – Terms & Conditions

Name:.....  
Company:.....  
Address:.....  
State:..... Postcode:.....  
Contact Number:.....  
Email:.....  
Unlock Passcode / Password.....



Please circle the correct one that applies to you: -

Apple    Samsung    Oppo    Huawei    Nokia    HTC    Laptop    Other

(Model / Or If Other Handset Specify) - .....

- Glass/Digitizer Replacement - If your glass is broken or touch sensor is not working
- LCD Replacement - No picture showing / If there is a crack in the picture
- Housing Replacement - If your back housing is damaged
- Home Button Replacement - If your home button is not (or intermittently) working
- Battery Replacement - If you battery is not lasting more than one day

Water Damage or Other (Specify) - .....

Quoted Repair Cost - .....

Customer Agreement: I agree to the Terms & Conditions as set out on Page 2 of this document

Signature.....

Date.....

## Order Form – Terms & Conditions

### Terms & Conditions:

1. Kiphone Repairs will repair your device as described and for the charges shown on our website <http://www.kiphone.com.au> (unless such charges are revised with your oral or written consent).
2. You will pay Kiphone the amount invoiced. Your payment is due before your device is returned to you. Unless specified otherwise, the amount includes all parts and labor.
3. If the requested repairs require labor or parts not specified above, Kiphone may seek your approval of a revised estimate. If you do not agree that Kiphone may revise the charges, Kiphone may return your device without repair.
4. To the maximum extent permitted by law, Kiphone, will under no circumstances be liable for any special, indirect, incidental or consequential damages resulting from performance of any repair services, including but not limited to loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of business; loss of damage, or corruption of data; or any costs of recovering, programming, or restoring any program or data stored or used with your product and any failure to maintain the confidentiality of data stored on your product. Kiphone specifically does not warrant that it will be able to repair your device without risk to or loss of programs or data and maintain the confidentiality of data.
5. If any device should be damaged or lost while in Kiphone custody, Kiphone liability will be limited to the cost of repair or replacement of the affected product. Otherwise, Kiphone liability for any and all damage shall in no event exceed the payments received by Kiphone for services provided pursuant to these terms. The remedies set forth herein shall be your sole and exclusive remedies for any breach by Kiphone under these terms and conditions. Kiphone is not liable for loss or corruption of data or your confidential, proprietary or personal information or removable data. Before you bring in your device for any repair service, you should make a backup copy of your data and remove any confidential, proprietary or personal information.
6. If you have not claimed your device and paid all charges due within forty (60) days after being notified by Kiphone that your product has been repaired, Kiphone will consider your product abandoned. Kiphone will provide a notice to you at the mailing address you authorized for such repairs. Kiphone Australia may dispose of your product in accordance with applicable provisions of law; Kiphone may sell your device at a private or public sale without liability to you. Kiphone Australia reserves its statutory and any other lawful liens for unpaid charges.
7. Kiphone is not held responsible for any warranty's that may become void. You are performing this at your own risk. There are minor repairs that do not void your warranty but signing this agreement you are agreeing to this repair.
8. Kiphone asks for your Passcode, for reasons of any repair made to your device, will need to be checked for that all functionality is correct and in full working condition, if you do not provide this to Kiphone, Kiphone is not held for any responsibilities, if any repair made become unstable due to the service which was given to the device. (If you disagree to this then back-up your device in iTunes followed by a restore to remove everything from the device, before it is sent or given to Kiphone Repairs.

Kiphone with answer any questions, feel free to contact us at [www.kiphone.com.au](http://www.kiphone.com.au)